



QUALITY POLICY STATEMENT & CONTROL

Keogan Electrical Contractors regard Quality as being an Integral and very important part of business because we value our Clients and because we want to maintain our reputation for delivering projects of a superior quality on time, safely and within budget.

Our objective is to not only maintain this reputation but to continually improve our position as a leading Electrical Contractor by striving to complete our works more effectively and efficiently, with the Right First Time mentality.

We are committed to continuous improvement and have established an informal Quality Management System which provides a framework for measuring and improving our performance. It is our Intention in the near future to formalise and attain NSAI accreditation of our Quality Control Systems & Procedures.

We have the following procedures in place to support us in our aim of Client satisfaction and continuous improvement throughout our business:-

1. Document and data control
2. Control of site deliveries & Inspection of materials
3. Gathering and monitoring of customer feedback
4. Selection and performance monitoring of suppliers against set criteria
5. Training and development for our employees
6. Management reviews of customer feedback and complaints

This policy is communicated to our staff at Induction and ongoing at regular site tool box talks.

Though the Directors have ultimate responsibility for Quality all employees have a responsibility within their own areas of work help ensure that Quality is engrained within the whole ethos of the company.

Signed : Trudy Keogan

Position: Director

Dated 01st September 2017